

COOKIE POLICY

MEX Global Markets is committed to protecting your privacy. As such, we are here to share with you all relevant information on how to manage your cookies.

WHAT ARE COOKIES?

Cookies are small data files. When you visit a website, the website sends the cookie to your computer. Your computer stores it in a file located inside your web browser.

Cookies do not transfer viruses or malware to your computer. Because the data in a cookie does not change when it travels back and forth, it has no way to affect how your computer runs, but they act more like logs (i.e. they record user activity and remember stateful information) and they get updated every time you visit a website.

We may obtain information about you by accessing cookies, sent by our website. Different types of cookies keep track of different activities. For example, session cookies are used only when a person is actively navigating a website. Once you leave the website, the session cookie disappears. For a more detailed list of cookies we use, please read the relevant section below.

WHAT TYPES OF COOKIES WE USE

Functional cookies - These cookies are essential for the running of our website. Without these cookies our websites would not function properly. These are saved temporarily as login information and expire once the browser is closed.

Analytical cookies - The information provided by analytical cookies allows us to analyze patterns of visitor behavior and we use that information to enhance the overall experience or identify areas of the website which may require maintenance. The information is anonymous (i.e. it cannot be used to identify you and does not contain personal information such as your name and email address) and it is only used for statistical purposes. Behavioral cookies are similar to analytical and remember that you have visited a website and use that information to provide you with content which is tailored to your interests.

Third Party cookies - These cookies are used by third parties and mostly by social media websites like Google+, Facebook or YouTube. Third Party cookies allow us to offer you easy ways to share our content throughout your social media and also present you with the videos we post on YouTube. You can disable the use of these cookies through your browser's privacy settings but please do note that this will also disable all the functions described above.

FULL LIST OF COOKIES WE USE

<p>tor_ld.g3413162_2.group2 lc_window_State.group3 _lc-visitor_id3413162 lc_window_state.group2 autoinvite_callback.group2 lc_sso3413162 autoinvite_callback.group3 _lc.visitor_id.g3413162. group3</p>	<p>Strictly necessary</p>	<p>These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.</p>	<p>Session</p>
<p>_ga _gid</p>	<p>Strictly necessary</p>	<p>These cookies are necessary for the website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms. You can set your browser to block or alert you about these cookies, but some parts of the site will not then work. These cookies do not store any personally identifiable information.</p>	<p>Session</p>

_hjClosedSurveyInvites	Analytical/Performance	Hotjar cookie. This cookie is set once a visitor interacts with a Survey invitation modal popup. It is used to ensure that the same invite does not re-appear if it has already been shown.	1 year
hjDoneTestersWidgets	Analytical/Performance	Hotjar cookie. This cookie is set once a visitor submits their information in the Recruit User Testers widget. It is used to ensure that the same form does not re-appear if it has already been filled in.	1 year
_hjMinimizedTestersWidgets	Analytical/Performance	Hotjar cookie. This cookie is set once a visitor minimizes a Recruit User Testers widget. It is used to ensure that the widget stays minimized when the visitor navigates through your site. .	1 year
_hjIncludedInSample	Analytical/Performance	Hotjar cookie. This session cookie is set to let Hotjar know whether that visitor is included in the sample which is used to generate funnels.	1 year
__lc.visitor_id.(id_of_the_visitor)	Strictly necessary	ID of the visitor	32 months
__livechat	Analytical/Performance	Responsible for many things required for LiveChat to work properly, for example - last operator	3 years
__livechat_lastvisit	Analytical/Performance	Timestamp of last	3 years

__livechat_chat -	Analytical/Performance	ID of the ongoing chat .	32 months
chat_running	Analytical/Performance	Used to check if chat is pending	1 day
hide_eye_catcher	Strictly necessary	It is connected to LiveChat eye catcher - during chatting session	On browser close
c.(license_id).secret_id	Strictly necessary	It is used by communication protocol	Session
secret_token_(license_id)	Functionality	It is used by communication protocol	24 hour
lc_invitation_opened	Analytical/Performance	Keeps state of the LiveChat greeting	Session
lc_sso(license_id)	Strictly necessary	It is used by communication protocol	3 years
lc_window_state	Strictly necessary	It tells if window is minimised or not - during chatting session main_window_timestamp, main_window_timestamp_0 - used to track app state between different tabs	Session
message_text	Analytical/Performance	Contains text typed by visitor before message is sent.	Session
recent_window	Analytical/Performance	Used to track app state between different tabs	Session
autoinvite_callback	Analytical/Performance	This cookie is used for proper handling JS Api and callback on_message	During chatting session
Notification[status ping]	Analytical/Performance	Timestamp of the last ping, information about agent availability and state of the visitor	Session

_gid	Analytical/Performance	Used to determine if the user has declined to be redirected to their appropriate entity.	Session
_gat	Analytical/Performance	Used to throttle request rate. If Google Analytics is deployed via Google Tag Manager, this cookie will be named _dc_gtm_ (property-id).	1 minute
_ga	Analytical/Performance	Used to distinguish users.	2 years
_gid	Analytical/Performance	Used to distinguish users.	24 hours
bcookie, bscookie	Analytical/Performance	Share buttons and ad tags	1 year
LIDC	Analytical/Performance	Share buttons and ad tags	Session
BizoID	Analytical/Performance	LinkedIn insights and ads tags	6 months
BizoData	Analytical/Performance	LinkedIn insights and ads tags	6 months
.AspNet.ApplicationCookie	Strictly necessary	Used to maintain status for website application.	Session
.ASPXAUTH	Strictly necessary	Used to maintain status for website application.	Session
__utma	Analytical/Performance	This is one of the four main cookies set by the Google Analytics service which enables website owners to track visitor behaviour and measure site performance. This cookie distinguishes between users and sessions. It is used to calculate new and returning visitor statistics.	2 years

__utmz	Analytical/Performance	Stores the traffic source or campaign that explains how the user reached the site.	18 months
ASP.NET_SessionId	Strictly necessary	Used to maintain status for website application.	Session
BTag	Strictly necessary	Used to identify the partner who referred a client to us.	30 days
ForexNetworkPool_15sitecore_SCD_pool_443	Strictly necessary	Used to link user to specific network pool.	24 hours
cookieAlert	Strictly necessary	Used to remember that a user clicked on the cookie banner.	20 years
consentCookieAlert	Strictly necessary	Used to determine if consent was given from cookie banner and deploy marketing cookies to show relevant services on third party websites.	20 years
forex_en-uk#lang	Strictly necessary	Used to pre-set the user's language	Session
optimizelyBuckets	Analytical/Performance	Records the Optimizely variation that the visitor has seen for each experiment. This allows us to deliver a consistent experience on successive page loads.	10 years
optimizelyEndUserId	Analytical/Performance	Cookie set by the Optimizely website optimisation platform. This cookie is a unique user identifier.	10 years
optimizelyPendingLogEvents	Analytical/Performance	Used as a cache for a visitor's actions between tracking calls.	15 seconds

optimizelySegments	Analytical/Performance	Persists the visitor's segments: browser, campaign, mobile, source type.	10 years
SC_ANALYTICS_GLOBAL_COOKIE	Strictly necessary	To identify repeat visits from a single user.	10 years
SC_ANALYTICS_SESSION_COOKIE	Strictly necessary	To identify a sequence of HTTP requests from a single user.	Session
sspt	Functionality	Used to display the user's credentials on the confirmation page.	1 year
tracking	Analytical/Performance	Identifies the marketing campaign the user clicked on and search engine if applicable.	1 year
wsEntityLang	Strictly necessary	To prevent the user from being asked again, we store the value of their preferred language.	10 years
wsEntity	Strictly necessary	To prevent the user from being asked again, we store their preferred entity.	10 years
existing	Analytical/Performance	Used to identify if this is an existing client.	1 year
isAppUser	Analytical/Performance	Used to identify if a user came from the mobile app to the application form.	18 months
myaccount	Analytical/Performance	Used to identify if this is a live client.	1 year
_gat	Analytical/Performance	Used to throttle request rate.	1 minute

geoAdvise	Analytical/Performance	Used to determine if the user has declined to be redirected to their appropriate entity.	Session
__utmv	Analytical/Performance	Used to store visitor-level custom variable data.	2 years
_ga	Analytical/Performance	This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports.	3 years
_gid	Analytical/Performance	This cookie is used to distinguish unique users by assigning a randomly generated number as a client identifier. It is included in each page request in a site and used to calculate visitor, session and campaign data for the sites analytics reports.	24 hours
ADRUM_BT 1.ADRUM_BTa, 2.ADRUM_BTg, 3.ADRUM_BT[1-5], 4.ADRUM_BTs, 5.ADRUM_BTh	Analytical/Performance	Used to correlate end-user experience with the health of the backend app.	30 seconds
ADRUM	Analytical/Performance	Used to correlate end-user experience with the health of the backend app.	Session
formisimo-session-ids	Analytical/Performance	Used to recognise a user's session.	20 minutes
formisimo	Analytical/Performance	Used to recognise a user between pages.	6 days

__RequestVerificationToken	Functionality	This is an anti-forgery token to prevent CSRF attacks. It guarantees that the poster of the form is the one who originally got the form.	Session
usif	Functionality	Used to brand the generic login page appropriately based on previous visit, or SSO link.	1 day
adv	Analytical/Performance	The unique ID of the advertising campaign the user clicked on.	1 year
LPSID-XXXXXX	Functionality	Used to distinguish user sessions.	Session
LPVID	Functionality	Identifies a browser as long as cookie is not deleted.	28 months
4c	Targeting/Advertising	Used to populate aggregate survey information, and tie client to survey if they have an application ID.	3 years
_ceg.s	Targeting/Advertising	Used to track visitor sessions.	3 months
_ceg.u	Targeting/Advertising	Used to track visitors on the site.	3 months
_gac_UA-84589865-9	Targeting/Advertising	Stores campaign information in order to provide AdWords with a more reliable way to measure the interactions customers have with our business.	30 days
_gcl_aw	Targeting/Advertising	Used to store the Adwords Campaign ID.	3 months

_gcl_dc	Targeting/Advertising	Used to store the DoubleClick Campaign ID.	3 months
_uetsid	Targeting/Advertising	Session ID, which is unique per domain and is used to improve the accuracy of conversion tracking.	30 minutes
appid	Targeting/Advertising	This cookie is used to uniquely identify conversions for advertisers.	18 months
qval	Targeting/Advertising	Used to identify first conversion with us.	1 year
type	Targeting/Advertising	Used to personalize website content based on the account type.	1 year
user-personalization	Targeting/Advertising	Used for segmentation and personalise content in Sitecore.	1 day
DSID	Targeting/Advertising	This cookie is used to link user activity when a user logs in to a Google account from multiple devices. This is a third party cookie owned by Doubleclick.net.	1 hour
IDE	Targeting/Advertising	Used to personalise advertisements shown to users based on previous visits to the website. This is a third party cookie owned by Doubleclick.net.	2 years
ANON_ID	Targeting/Advertising	Used to identify a unique user for tracking. This is a third party cookie owned by TribalFusion.com.	3 months

MANAGE COOKIES

You can delete cookies any time you want by using the settings in your web browser. You can also choose to disable cookies from your web browser, but this would mean that our website and other websites may not function properly if you do this, and as a result you may not be able to sign in. Further information on deleting or controlling cookies can be found at <https://ico.org.uk/your-data-matters/online/cookies/>

ADDITIONAL INFORMATION

We are committed to keeping your personal information safe. For more information on how we handle your data, please read our [Privacy Policy](#).

If you have further questions please do not hesitate to [Contact Us](#).